

# SMITH PUMP COMPANY, INC.

## JOB DESCRIPTION

01/04/2012

### ***FIELD SERVICE TECHNICIAN***

Smith Pump Company needs to hire a qualified person for a Field service technician position in the Austin branch office. This is for a full-time, year round position. Work will include, but not limited to installation, maintenance, troubleshooting and servicing on a wide variety of water & wastewater pumps, motors & controls with shop work as required. The technician will need to be able to operate hand tools, power tools, millwright equipment and electrical equipment in a physically demanding outdoor environment. Employee must have the ability to follow safety rules and requirements when working in dangerous areas or power equipment.

### **Necessary Qualifications**

#### Work Ethic

- To perform acceptably the employee will have to work hard at least 8 hours per day 5 days a week with occasional overtime to meet deadlines & promises. This will include some weekends when emergencies arise.

#### Attitude

- A good attitude is required even under pressure. Daily changes in schedules and priorities will be the rule rather than the exception. Under adversity the employee must act accordingly as a team player.

#### Communication

- Verbal communication w/co workers, shop and office personnel, vendors and customers must be professional with a good technical vocabulary. Written communication is very important to convey work scopes, inspection reports, purchase requests and customer service issues.

### **Preferred Qualifications**

#### Formal Schooling

- High school diploma or GED

#### Work history

- Experience with pump distributor or related service company.
- Understanding mechanics of pump & motor operation and installation
- Ability to troubleshoot pump & motor controls
- Commercial driver license

### **Job Requirements**

- Successful applicant must have a valid driver's license with a good driving record and be able to pass background check and drug screening.

**Compensation:** Dependent on background, experience and qualifications – includes Medical, 401K, Vacation, Sick leave